

----- Original Message -----

**Subject: Belated thank you**

**From: "Noel S [REDACTED]"**

**Date: Tue, November 23, 2010 9:25 am**

**To: <[kurt@mistnt.com](mailto:kurt@mistnt.com)>**

**Kurt,**

**Last summer your crew worked on my 5th wheel trailer brakes as we were passing through Rock Island and had discovered that our trailer brakes had failed.**

**They backed us into the work bay and immediately went to work without a break or even going to lunch. We were on our way back to California by 4:00PM. The bill that was presented was fair and appropriate.**

**I have since then related our experience to anyone who brings up the subject of repairs while traveling.**

**I could not let the days go by without wishing you and your crew a very happy and prosperous holiday. They turned a sad event into a major joy for us.**

**Noel S [REDACTED]**